



HEARTS IN ACTION: SHARING OUR COLLECTIVE STORY



LIGHT *of* HEARTS VILLA
2024 Impact Report

Residents, families, caregivers and supporters together weave a rich tapestry that tells a collective story of compassionate care, community and commitment to uplifting every resident.

In this *2024 Impact Report*, you'll read some of the stories that show our hearts in action and how we continue to light the way for senior care.



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A Year to Remember

Dear Friends of Light of Hearts Villa,

As we reflect on 2024, I am filled with profound gratitude and inspiration for all we have accomplished together in 2024. Light of Hearts Villa has long been a beacon of hope, compassion and care, and 2024 has been a testament to the incredible strength of our community. Thanks to your unwavering support, we have continued to fulfill our mission of enriching the lives of those we serve, ensuring they are cared for with dignity and love.

Celebrating 35 Years

The year was especially meaningful as we celebrated the 35th anniversary of Light of Hearts Villa. Our Light the Way Gala was a truly special occasion, bringing together more than 350 members of our community to honor this incredible milestone. The evening was filled with joy, love and a profound sense of purpose as we reflected on the legacy of care and compassion that has defined Light of Hearts Villa since its founding. Highlights included honoring Sister Regina Kusnir, SC, with the naming of our chapel and presenting Sister Helen Scasny, SC, with the Radiant Heart Award. It was heartwarming to see so many familiar faces and new friends gathered to celebrate this shared journey.

The year has also brought meaningful changes and reaffirmed our dedication to our residents' well-being. The introduction of new contracts with Metz Culinary Management and facility management company Brewer-Garrett has allowed us to elevate the quality of our services. These decisions, like all we make, are guided by our commitment to the best interests of our residents. Our focus remains steadfast on enhancing the care and comfort we provide, ensuring that every meal, every facility improvement and every interaction reflects our deep respect for those who call Light of Hearts Villa home.

Nurturing a Vibrant Community

We celebrated National Assisted Living Week with activities that inspired joy and connection, including music bingo, an ice cream truck and recognition of employee milestones. Moments like these remind us of the vibrant community we nurture every day. We also took steps to begin the process of restoring and preserving the historic grounds behind our facility through our new partnership with the Vincentian Pathways project. This project will eventually create spaces that promote peace and reflection for residents and their families, and the general public, while also preserving the legacy of the Sisters.

These accomplishments are a reflection of our ongoing commitment to providing exceptional care and a loving environment. As we look to the future, we remain focused on expanding our services and continuing to meet the evolving needs of our residents. The restoration of our historic grounds and gardens will be a key focus, as well as ensuring that no resident faces financial hardship through our support of the Sister Helen T. Scasny, SC Benevolent Fund.

As we move forward, we are guided by our vision to be a sanctuary of peace and compassion for all who walk through our doors. With your continued partnership, I am confident we can achieve even greater heights in 2025 and beyond.

On behalf of our residents, staff and the entire Light of Hearts Villa family, thank you for making 2024 a year to remember. Your support is the light that guides us, and we are truly blessed to have you by our side.

With gratitude and hope for the future,



Breanne Cavileer, LNHA, CDP

Executive Director, Light of Hearts Villa



A Sanctuary of Compassion and Care

Dear Friends of Light of Hearts Villa,

As I reflect on this remarkable year, I am overcome with gratitude and pride for all that Light of Hearts Villa has achieved in 2024. As someone who has been connected to this beloved building since its days as Lumen Cordium High School, 2024 holds special meaning for me. Serving as principal during that chapter of its history was an honor, and seeing the transformation of this space into a sanctuary of compassion and care fills my heart with joy.

Celebrating the 35th anniversary of Light of Hearts Villa has been a truly extraordinary experience. The Light the Way Gala was a beautiful moment of togetherness, where we honored the legacy of the Sisters who founded this ministry and celebrated the countless lives that have been touched by the care provided here. Witnessing the dedication of our staff, the vibrancy of our residents and the overwhelming support of our community reaffirms the vital role Light of Hearts Villa plays in so many lives.

Charting Our Next Chapter

As much as we cherish this milestone, we are also eagerly looking ahead to the future. In January 2025, our board embarked on a strategic planning journey to chart the next chapter of Light of Hearts Villa. This work will help us ensure that we continue to meet the evolving needs of our residents, strengthen our commitment to exceptional care and steward this ministry for generations to come. We are deeply grateful to have a community of supporters like you, who inspire and empower us every step of the way.

Your unwavering dedication, generosity and partnership enable us to provide the highest quality of care to our residents, offering them a home filled with dignity, love and peace. Thank you for being part of this incredible journey. Together, we will continue to honor our past, celebrate our present and embrace a future full of promise.

With heartfelt gratitude and excitement for what lies ahead,



Sister Anita Maroun, SC, JD

Board Chair, Light of Hearts Villa



MISSION OF LIGHT OF HEARTS VILLA

We are devoted to providing premier senior residential living and community outreach services. Through our faith-based values, we affirm the integrity of each person and encourage them on their journey of aging.

VALUES OF THE SISTERS OF CHARITY HEALTH SYSTEM

COMPASSION
RESPECT COURAGE
COLLABORATION
JUSTICE

WE LIGHT THE WAY FOR SENIOR CARE.



We are constantly reminded
of the profound impact
one person's kindness and
commitment can have on
an entire community.





S T O R I E S



Volunteer Story

Artistic Adventures: Dianne Stiver-Lang Inspires Creativity and Connection by Leading Arts and Crafts Activities

Dianne Stiver-Lang, daughter of resident Evelyn, is an accomplished artist and art teacher, and loves to share her craft with others. She brings her artistic talents to Light of Hearts Villa by leading arts and crafts activities for residents, helping deliver cognitive, emotional and social benefits that come with inspiring hands-on creativity.

An artist with a deep passion for teaching, Dianne earned her Bachelor of Fine Arts in Ceramics from the Cleveland Institute of Art, along with a minor in photography. She also holds an Ohio State Tested Nurse Assistant (OSTNA) certificate.

Dianne dedicated 32 years to teaching at The Fine Arts Association in Willoughby, Ohio, where she made a lasting impact by inspiring countless students through her passion for art. She has worked with students of all ages, from 3-year-olds to seniors, and has also served as a visiting artist at schools and senior living communities.

In addition to teaching, Dianne is an accomplished professional artist whose work has been sold in shops and galleries throughout Ohio and nationwide. Her achievements include having an ornament featured on the White House Christmas tree and being highlighted in *Cleveland Magazine*. One of her latest creative projects involves creating whimsical stuffed animals out of thrift store sweaters.

Dianne shares her gratitude for her mother's experience at Light of Hearts Villa. "Living this chapter of life, my mom is safe, happy and loved by many with each new day. My mind is at peace and my heart is full of love having my mom a resident of LOHV. I am truly grateful," she said.

“Dianne’s artistic talents and warm, engaging spirit have made a lasting impact on our residents. Her creative arts and crafts sessions bring joy, inspiration and a sense of accomplishment to all who participate. Thank you.”

– Anne Messer, Director of Life Enrichment



Dianne Stiver-Lang (left) pictured with her mother and Light of Hearts Villa resident Evelyn.



Help Make a Difference by Volunteering

At Light of Hearts Villa, we deeply appreciate the time, talent and dedication of volunteers like Dianne, whose efforts enrich our community and help fulfill our mission of making God's love visible.

If you're inspired by Dianne's story and would like to learn more about how you can make a difference as a volunteer, we'd love to hear from you.

Visit lightofheartsvilla.org/volunteer or contact Director of Life Enrichment Anne Messer 440.232.1991 ext.514 or anne.messer@lightofheartsvilla.org today to explore opportunities to share your talents and brighten the lives of our residents.

Donor Story



Sandy and Carl Pannetti Make a Big Impact through the Gift of Stock

The mission of Light of Hearts Villa is sustained by the generosity of hundreds of donors—including donors like Sandy and Carl Pannetti. Their connection to the Villa runs deep. Sandy’s mother was a beloved resident for 10 years. Throughout that time, their family became an integral part of the Villa community. Today, Sandy and Carl continue to give back through stock donations, a unique and tax-efficient way to support the Villa’s residents and programs.

Sandy and Carl spoke about their journey with Light of Hearts Villa, their inspiration for giving and why they encourage others to consider stock donations as a meaningful way to make a difference.

What inspired you to start giving to Light of Hearts Villa and why is the mission meaningful to you?

Sandy: My mother, Ethel, lived at Light of Hearts Villa for 10 years, and during that time, I was an active volunteer—hosting parties for

residents, leading monthly music education sessions, and helping with teas and birthday celebrations. Through these experiences, I got to know many residents as well as the dedicated administration and staff. The mission of caring, compassion and respect was always evident.

As our family entrusted Light of Hearts Villa with my mother’s care, it was heartwarming to know she was truly loved and supported. The Villa became a home for mom and a second home for our family.

For someone unfamiliar with stock donations, what would you say to encourage them to consider this option?

Carl: After my mother-in-law passed away, we wanted to honor her memory in a meaningful way. A donation to Light of Hearts Villa felt like the perfect tribute. Our financial advisor suggested that instead of a cash donation, we consider donating stock. Not only did this allow us to support the Villa’s mission, but it also provided us with tax benefits.

Each year, we’ve designated our stock donations to support different areas, whether

it’s the Activities Fund, the Benevolent Fund, Memory Care programs, or resident birthday celebrations and entertainment. It’s incredibly fulfilling to know our contributions directly enhance the lives of residents.

If donating stock is something you might consider, I encourage you to discuss this option with your financial advisor. It’s a simple way to give and the impact is truly profound.

What do you hope your contributions will achieve for the Villa and its residents?

Sandy: My husband and I feel blessed to be able to make annual stock donations, and we love knowing that these funds directly support the residents. Every year, our contributions are deeply appreciated by the board of directors, Breanne Cavileer [executive director] and Amy Huntley [director of mission advancement & communications]. Knowing that we can provide financial support to such a wonderful organization is both heartwarming and rewarding.



Is there a specific memory or story from your time supporting Light of Hearts Villa that stands out?

Sandy: My mother absolutely loved the activities at Light of Hearts Villa, especially happy hours, bingo, Red Hat teas and birthday bashes. One year, we sponsored several of the monthly birthday celebrations, and I attended the October party, which was my mother's birthday month.

Seeing the residents' smiling faces as they enjoyed cake and music was incredibly touching. In that moment, I knew my mom was smiling down from heaven, celebrating right along with us!

What would you like others to know about Light of Hearts Villa and the work being done?

Sandy: From the moment we first visited Light of Hearts Villa, we knew it was a special place. As my mother aged, she was always treated with love and dignity, whether by nurses, aides, administrators, the Sisters or staff members. When she passed away at the Villa, she was surrounded by people who prayed for her, cared for her and truly loved her. Our family has never forgotten that kindness. Light of Hearts Villa works tirelessly to fulfill its mission and we will always be grateful for the exceptional care our mother received.

Consider Giving Through Stock

Making a stock donation is a unique and tax-efficient way to support Light of Hearts Villa and its residents.

To learn more about this giving option and how it can make a lasting impact, contact Amy Huntley at amy.huntley@lightofheartsvilla.org or 440.232.1991 ext. 524.

Caregiver Story

Celebrating Rayanna Hinkle's 10 Years of Compassion and Dedication

At Light of Hearts Villa, a team of compassionate and dedicated caregivers brings warmth and care to residents every day. We are proud to celebrate Wellness Aide Rayanna Hinkle, who has been an integral part of our community for 10 years. Her journey, inspired by deeply personal experiences, embodies the very heart of caregiving. Here is her story:

A Calling Rooted in Personal Experience

Rayanna's inspiration to become a caregiver began in her childhood, witnessing the end-of-life care provided to her great-grandmother. "Before I was even a teenager, I helped my grandma care for her mom at home on hospice," she shared. "From feeding and bathing to medication and end-of-life care, I learned how death can be both a traumatic loss and a peaceful transition."

Her early experiences at Marymount Child Care also shaped her path. "We visited residents at Marymount Place and Villa St. Joseph's, and I saw how much joy our presence brought them," she recalled. "Those moments left a lasting impact on me."

For Rayanna, the most rewarding part of her role is the sense of purpose it brings,

particularly during challenging times. "During COVID, residents relied on us because we were their family when their own families couldn't be there," she said.

Memories that Matter

Over the past decade, Rayanna has built countless cherished memories with residents. From heartfelt moments to playful exchanges, her vibrant personality shines through. "My residents always say I'm crazy because of my brightly colored hair or my tattoos," she said with a laugh. "But it's the heartfelt moments, like their concern for my grandma and my own health, that mean the most."

Rayanna's connection with residents goes beyond caregiving, with them telling her to take care of herself because they know she often puts others first. "Their love and concern for me remind me why I do this work," she added.

A Journey of Growth

Rayanna's decade at Light of Hearts Villa has shaped her both personally and professionally. She said working with people from all walks of life has widened her perspective of the world.

"It's made me more compassionate and taught me to give grace to myself," she said.

Having worked in various roles across different departments, Rayanna has developed a remarkable adaptability. "I've proven to myself that I can accomplish goals while doing what I love," she reflected. "The relationships I've built with residents, families and coworkers have been the highlight of my journey."

Passions Beyond Work

Outside of work, Rayanna's love for life is infectious. A devoted fan of live music, she attends more than 15 concerts and festivals annually. "Concerts are my happy place," she said. "It's where I feel most alive, and it's a way to honor my dad's memory and the life he didn't get to live."

Rayanna is also an avid Cleveland sports fan, a sunset watcher, and a lover of memoirs and biographies. When she's not cheering on her favorite teams or reading, she enjoys playing volleyball and softball in local leagues with friends.



A Heart for Care

Rayanna's journey as a caregiver is a testament to her resilience, compassion and dedication. Her presence at Light of Hearts Villa has touched the lives of countless residents and staff members.

As we celebrated her 10-year milestone in 2024, we were reminded of the profound impact one person's kindness and commitment can have on an entire community.

“Thank you Rayanna for your unwavering care and for being such an integral part of the Light of Hearts Villa family. Here's to many more years of making memories and bringing joy to those around you.”

— Breanne Cavileer, Executive Director



Celebrating Staff Pride and Dedication

At Light of Hearts Villa, our staff exemplifies a deep sense of pride, faith and dedication to both residents and each other. Their shared values and enthusiasm create a vibrant, nurturing environment where every day is an opportunity to make a difference. Celebrating milestones recalls foundational blessings and anticipates those yet to come. During the annual Mission In-Service, staff gathered to celebrate the goodness and light flowing from the faith-based values that Make God's Love Visible!



“We are faith-based, faith-filled and celebrate God’s gifts to this place.”



“We realize that our efforts help families know their relative is in good hands.”





“It is a joy to come to work and know that we work together to make each day special for our residents.”



“It is a fun and joyful place, with a friendly, supportive and encouraging environment.”



“There is diversity in our community, and it is embraced.”





Celebrating Our Retirees

Honoring Four Wonderful Contributors

In 2024, Light of Hearts Villa bid a heartfelt farewell to four remarkable team members who made lasting impacts on our community. Each of these team members contributed significantly to our mission and touched the lives of residents, families and colleagues alike.

“As we celebrate these four individuals and their remarkable careers, we express our heartfelt appreciation for their dedication, compassion and service. Their legacies will continue to inspire us all at Light of Hearts Villa,” said Executive Director Breanne Cavileer.



John Ivan
Maintenance Director

John Ivan has long been an essential part of Light of Hearts Villa, ensuring the facility remains a safe and welcoming home for residents. His attention to detail and commitment to excellence made a lasting impression on all who had the pleasure of working with him. Thank you John for your many years of service and we wish you all the best in retirement.



Chef Ray Dorman
Dietary Director

Chef Ray Dorman delighted residents with his culinary talents and passion for cooking, particularly his famous wedding soup, which has become a beloved staple in dining services. Under his leadership, the dining team flourished, offering delicious and nutritious meals that brought joy to countless tables. His creativity and warmth will be greatly missed. We extend our deepest gratitude to Chef Ray for his 33 years of dedication and wish him a fulfilling retirement.



Karen Champa
Assistant Dietary Director

Karen Champa has been a vital part of the dining team for many years. Her keen attention to detail in the kitchen has ensured that every meal tastes great and is also presented beautifully for residents. Her commitment to providing exceptional service and ensuring the well-being of residents has made a significant difference in their daily lives. We are grateful for her contributions and wish her a joyful and relaxing retirement ahead.



Diann Kubinski
Life Enrichment Coordinator

After 27 years of dedicated service, Diann Kubinski's passion for enhancing residents' lives through meaningful connections has left an indelible mark on the Light of Hearts Villa community. Diann's legacy includes memorable tea parties that brought residents together in celebration and joy, along with leading engaging activities like Balloflex, which promoted health and wellness. Her compassionate spirit and creativity have enriched countless lives, and she is already missed dearly. We wish Diann a retirement filled with new adventures and cherished memories.



**Thank you, John, Ray,
Karen and Diann, for
everything you've done!**

Solar eclipse viewing party, April 2024





H A P P E N I N G S



From our Department Directors



Reports from Each Director about the Variety of Activities Their Departments Undertook in 2024



Mission *Sister Regina Kusnir, SC*

Light of Hearts Villa continues to radiate the “light” that comes from living our mission to “Make God’s Love Visible.” The 35th anniversary celebrations in 2024 highlighted the unique interconnectedness of residents, staff, families, volunteers and benefactors, creating an atmosphere that speaks volumes: “This place is special.” Truly, the Villa Family is the Mission. Celebrating milestones allows us to reflect on the foundational blessings of our past while looking ahead to the promises of the future. At the annual Mission In-Service, staff celebrated the goodness and light flowing from our faith-based values, which guide us daily to Make God’s Love Visible. As we prepare for 2025, the Villa remains committed to meeting the spiritual needs of our residents in creative ways. Interfaith activities, which were paused during the COVID years, will be reintroduced, and the much-anticipated Chapel renovation will be completed. Additionally, the growing number of prayer requests from our community inspires us to consider developing a Prayer-Partners program to deepen connections through faith. The Villa’s 35th anniversary celebrations concluded with a beautiful Mass on November 3, celebrated by Bishop Edward Malesic, who joined the Villa family for this special occasion. This year also brought challenges and transitions in spiritual care. Early in 2024, the two priests who had been serving the Villa faced significant medical

challenges. One priest, a beloved resident, ultimately required long-term care and passed away during the summer. This marked the first time in many years that the Villa has been without a resident priest. With the ongoing clergy shortage in the Diocese, securing priests to celebrate weekend Mass has been a challenge and is expected to remain so in the future. Through it all, Light of Hearts Villa remains a living mission, steadfast in faith, hope and service.



Social Services *Robert Evans, MSSA, LSW*

In 2024, my role has been centered around supporting residents in their transitions, particularly those moving to the Assisted Living Waiver. I continue to assist them in navigating the complexities of the Medicare and Medicaid systems, ensuring they have the resources they need. Additionally, I manage our Seton Safety Net food closet, which plays a vital role in supporting seniors in our community facing food insecurity. This initiative allows us to be good neighbors to those in need. I remain committed to chairing the Grievance Committee while also serving as a mentor and providing guidance to residents when necessary. Over the past year, I’ve received numerous calls from community members seeking assistance, and I’ve been able to provide support through food, gift cards and referrals to appropriate agencies. My involvement with the local Meals on Wheels program continues, where I conduct

assessments for seniors in the community. I also serve as a key liaison between the Western Reserve Area Agency on Aging, Medicaid, Medicare and our facility, ensuring that residents receive the care and services they require.



Finance *Christopher Sanders*

Light of Hearts Villa continues to thrive thanks to the dedication of our staff and the generous support of our donors. The Sr. Helen T. Scasny, SC Benevolent Fund remains essential in ensuring residents receive the care they need, regardless of financial circumstances. The year brought positive financial developments, including a significant increase in Medicaid reimbursement rates, which will greatly enhance our ability to support residents. We continue to be proud of our clean audit results each year, reflecting our commitment to fiscal responsibility and transparency. While we’ve faced challenges, careful financial management and ongoing fundraising efforts position us for continued growth and success. It is truly a joy serving our residents and their families, and we are optimistic about the future as we continue to provide exceptional care to those who call Light of Hearts Villa home.



Admissions
Kieran Patton

The year 2024 welcomed a diverse group of new residents, 30 in total, each bringing their own unique stories, from individuals with physical challenges to those with fascinating careers, hobbies and a desire to embrace a new chapter of life. Some were ready to take a break from cooking and responsibilities, while others were eager to engage in new activities and experiences organized by our dedicated team. Many of our new residents quickly integrated into our community, participating in activities and forging new friendships with both fellow residents and staff. In conversations with these newcomers, we've heard nothing but praise for our caring staff—from our nurses and aides to the various departments that assisted with everything from room concerns to troubleshooting TVs, computers, air conditioning and more. Our new residents came from across Northeast Ohio, with a few returning to Cleveland from out-of-state to make Light of Hearts Villa their home. We are grateful for the trust you've placed in us and for the referrals you've shared with family, friends and neighbors seeking care for their loved ones. We remain committed to providing exceptional care and making each resident's experience meaningful and fulfilling.



Human Resources
Sister Sandy Emrich, SCN

As we close out 2024, Light of Hearts Villa is proud to have a dedicated team of 30 full-time and 29 part-time employees. This past year has continued to be one of growth and adaptation, particularly in our wellness and dietary teams, which have seen the highest demand for new hires. In 2024, we made significant transitions with several

departments. Our dietary staff successfully transferred to the new dietary service under Metz Culinary Management, and our environmental services staff also transitioned to Metz. Additionally, our maintenance team moved to The Brewer-Garrett Company for building services. Although these departments are now managed by Metz and Brewer-Garrett, they remain an integral part of the Light of Hearts Villa family. We will continue to work together as one cohesive team, united in our mission, rather than as separate entities. We remain focused on strengthening our wellness department, particularly in recruiting nurses and caregivers to further our mission and ensure the best care for residents. As we move into 2025, I will continue to strive to stay updated on the ever-changing landscape of human resources, addressing emerging challenges and trends in today's HR world.



Life Enrichment *Anne Messer, ADC, CDP, CADDCT, CDCM*

The Life Enrichment Department is always forward-thinking, planning activities and events to enhance our residents' lives, and 2024 certainly presented its share of twists and turns. It was a year of unexpected events, which required us to continually adjust our calendar and programming to better meet our residents' needs. As group activity attendance began to dwindle, we listened closely to feedback during resident meetings. We made adjustments, such as changing activity start times to allow residents more time in the morning to get ready for the day. We also gathered suggestions from residents about the types of programming they would enjoy and began implementing these ideas each month. In the spring, summer and fall, we focused on increasing the number of outings to give residents more opportunities to spend

time out in the community. These changes helped boost attendance and participation, and we were encouraged to see positive results. 2024 also brought many staffing changes to the department. Several team members moved on to pursue other opportunities or further their education, and one staff member retired after 27 years, leaving behind big shoes to fill. Despite these challenges, my remaining team members stepped up in incredible ways, covering hours, showing up with commitment, and always giving their best to our residents. It wasn't easy at times, but we did it, and I am immensely proud of the dedication and resilience of my team. As Fall came to a close, we welcomed new staff members, and we began to see the formation of a renewed and energized team. We ended the year celebrating our achievements and looking ahead with excitement to the bright future of 2025.



Wellness
Donna Allen, RN

Nearly five years as the director, this journey has been nothing short of incredible, blessed, and at times, challenging. Stepping into this role at the onset of the COVID-19 pandemic was a daunting experience, with no way to predict the outcomes, challenges or duration of the crisis. Yet, we persevered together, and I am profoundly grateful that those difficult times are behind us. While COVID-19, like other viruses, still exists, we remain diligent and proactive in ensuring the safety and well-being of everyone here at the Villa. Throughout this time, I've witnessed remarkable growth and progress among both staff and residents. This has been the most rewarding role I've ever held, and it doesn't feel like a job—it feels like a calling. Every day, I have the privilege of working alongside the best team and spending time with residents who inspire me as they navigate the aging process

with grace. Together, we share life's joys and challenges, forming bonds with residents, families, friends and staff that I deeply treasure. In my role, I remain actively involved in the daily happenings of the Villa. I provide ongoing education, in-services and guidance to staff, ensuring we stay aligned with the latest best practices and policies from the Ohio Department of Health (ODH), the Centers for Disease Control and Prevention (CDC) and the Ohio Assisted Living Association (OALA). This allows us to deliver the highest quality care to our residents while fostering fulfilling and meaningful lives for them here at the Villa. Our memory care neighborhood continues to thrive and stands out as a unique and exceptional environment for residents with dementia. It is designed to empower residents to succeed at every stage of the dementia journey through activities that are both enjoyable and practical. Here, each resident's individualized needs are met in a safe, supportive and happy environment where friendships and meaningful connections flourish. As we look ahead to 2025, I am filled with hope and excitement for a year of good health, happiness, continued faith and a bit of fun along the way. This journey is truly extraordinary, and I feel so blessed to be part of it.



Environmental Services
Steve Lynch

The Environmental Services (EVS) Department, in partnership with Metz EVS Management Services, has made notable strides this year in operational efficiency, cleaning standards and staff morale. This report highlights key improvements and achievements within the department. A review of staffing and scheduling was conducted to better align with residents' needs. As a result, tasks are completed faster, room turnarounds

have improved and coverage has been optimized throughout the day. We also streamlined the cleaning process in residents' rooms, eliminating bottlenecks and implementing a new cleaning schedule. Daily inspections and thorough weekly cleanings have enhanced service consistency, leading to improved resident satisfaction. In addition, eco-friendly cleaning products were introduced and staff received training on their proper use. This not only raised cleanliness standards but also improved safety and reduced the department's environmental impact. The department upgraded to new EVS cleaning carts that offer better storage, mobility and ergonomics, improving workflows and reducing physical strain on staff. New uniform tops were also provided, enhancing staff comfort and professionalism, which in turn boosted morale. For floor maintenance, we relocated equipment from St. Vincent Charity Medical Center, including a carpet cleaning machine, iMop and T3 auto scrubber. These additions have improved the maintenance of both carpet and vinyl flooring. To address high-traffic areas during off-peak hours, a floor technician was hired for the second shift to focus on carpet cleaning and maintenance in the evening. In collaboration with Metz EVS Management Services, the department has made significant improvements in efficiency, cleanliness standards and staff morale. We are committed to refining processes and continuing to provide a clean, safe and productive environment for all.



Dietary
John Citriglia and Jennifer Grogan

As we step into 2025, we at Metz Culinary Management are proud to be part of the Light of Hearts Villa community, continuing our commitment to serving nutritious and fresh meals that support the health and well-being of all our residents. Our focus remains on providing high-quality, delicious food that nourishes not only the body but also the spirit, creating a dining experience that is both satisfying and enjoyable. We believe in the power of fresh ingredients and strive to offer meals that are both flavorful and health-conscious, tailored to meet the unique needs of each resident. Our team works diligently to ensure that every meal is crafted with care and attention, from the selection of wholesome ingredients to the presentation on each plate. We are committed to making sure that residents have access to the best possible dietary services, ensuring they feel nourished, comfortable and at home. Listening to resident feedback continues to be a core component of how we serve this community. Throughout 2024, we actively sought input from residents about their meal preferences, and we have made adjustments to our menu offerings based on those valuable insights. Whether it's accommodating specific dietary needs, introducing new meal options or making tweaks to our current offerings, we remain dedicated to continuously improving the dining experience. We are deeply grateful for the opportunity to serve the residents of Light of Hearts Villa, and we look forward to continuing to build on our partnership with the community. Our goal is to ensure that every meal meets nutritional standards while also bringing comfort, joy and satisfaction to residents. Thank you for your continued trust in our team. We are excited for what 2025 will bring and look forward to providing the very best in dietary services.



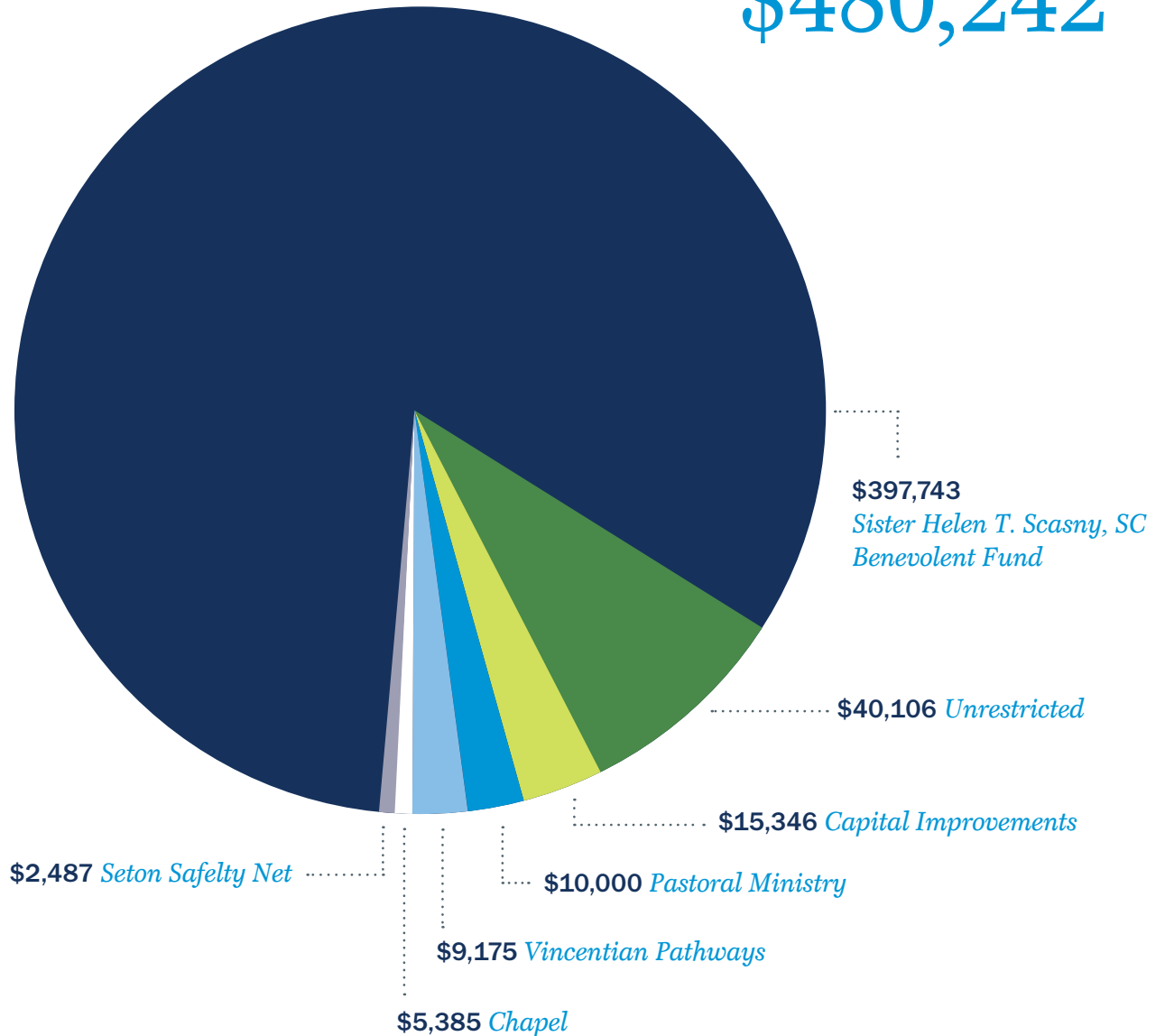
Development & Marketing
Amy Huntley

What an incredible year 2024 was! We had so much to celebrate in 2024, thanks to our amazing community. Our marketing efforts—whether through social media, emails or our *Villa Voices* newsletters—have allowed us to stay connected and keep everyone in the loop on all the exciting things happening at Light of Hearts Villa. The support we've received from our donors has been nothing short of inspiring. I'm thrilled to share that we raised a record-breaking \$480,242 in 2024, the highest total this community has ever seen! Highlights include the Light the Way Gala, which raised \$216,000 to support our residents, and our incredible #weGIVECATHOLIC giving day, where we surpassed expectations with over \$114,000 in donations. Every fundraising effort has had a profound impact, and I am so grateful to everyone who supported these initiatives, whether through participation or donations. I'm also incredibly excited to have unveiled our new website after months of hard work. This has been a major milestone for us and I'm proud of how it showcases the heart of Light of Hearts Villa and all the amazing things happening here. It's been a joy to see the positive response from our community! Looking ahead to 2025 and beyond, we're taking a break from the gala but are excited to focus more on building deeper relationships within our community. We plan to explore more planned giving options to create lasting impacts and continue conversations around the exciting Vincentian Pathways project. With all your continued support, we're excited to see how we can continue growing together and making a difference for our residents and the Villa's future.

2024 FUNDRAISING

TOTAL RAISED

\$480,242





The Power of Shared Faith

Bishop Malesic Celebrates Mass at Light of Hearts Villa

A highlight in 2024, Light of Hearts Villa had the honor of welcoming Bishop Edward Malesic, the Bishop of the Diocese of Cleveland, for a special Mass with residents and staff. Since becoming bishop in 2020, Bishop Malesic has shown great support for Light of Hearts Villa, and his visit further strengthened our bond in faith.

During the Mass, Bishop Malesic reflected on the immeasurable contributions of women in the Church, particularly religious Sisters and laywomen, who have been pivotal in shaping our community. He spoke with deep gratitude about the Sisters who founded Light of Hearts Villa, establishing the facility to meet the spiritual, physical and emotional needs of its residents. He acknowledged their focus on ensuring dignity and respect for all, calling Light of Hearts Villa “an unmatched legacy in their caring for others.”

A Faith-Based Journey

Bishop Malesic emphasized the power of shared faith, “We are strengthened by our common faith in God and our ability here to pray, reflect and worship God together.” He also recognized the unwavering support of the local clergy and religious Sisters, particularly the Sisters of Charity of St. Augustine, as a vital part of the journey together in faith.

Reflecting on the peaceful surroundings at Light of Hearts Villa, Bishop Malesic reminded everyone that no matter their circumstances, God is

always there. He quoted Pope Francis, noting that illness and suffering can provide an opportunity to mature and grow in faith. “They ask for greater faith and greater trust in God. They are crosses that we bear, but Jesus told us to pick up the cross and follow him. That means always moving forward with Jesus. He helps us carry the load of every problem we have,” he said.

Being Left in Awe

In a touching personal anecdote, Bishop Malesic spoke about the “fear of God,” explaining that it is not the kind of fear that frightens, but rather a reverential awe, similar to the way we feel in the presence of greatness. He shared his own experience of meeting St. Pope John Paul II, when he was left in awe, unsure of what to say. He conveyed that the fear of God is a similar feeling—one of standing in the mystery of love itself.

Bishop Malesic also reminded the congregation that following Jesus is not always easy. “Jesus is a demanding God. He is a God who tells us to welcome strangers, feed the hungry, turn the other cheek, walk with lepers, take care of the sick,” he said. “But love is required of those who put God first. No, Jesus is not safe. He tells his disciples that we will need to drink from his cup of suffering from time to time. But God is good. God is the king—a loving king.”

In his final words, the bishop reassured everyone, “Fear God, but never be afraid of him because God is love, God is here and he is about to feed us with his very life-giving, saint-making food, the Eucharist.”

As the Mass concluded, the Sisters led a Litany of Gratitude, and the congregation joined in prayer for peace in Ukraine, Israel and other troubled areas of the world. Afterward, Bishop Malesic took time to greet and pose for photos with residents, including those from the Lumen Lane memory care neighborhood. He then joined the group for a warm reception, bringing joy and a sense of unity to all in attendance.

“Bishop Malesic’s visit was a beautiful reminder of the strength of our shared faith and the profound impact of Light of Hearts Villa’s mission. We are grateful for his leadership, his kindness and his continued support of our community,” said Executive Director Breanne Cavileer.



It's a Party...

Or a happy hour, or a commemorative fete or a holiday celebration. With a host of events, residents at Light of Hearts Villa keep full social calendars. Here's just a sampling of the fun shared in 2024.





2024 Highlights and Accomplishments

As we reflect on 2024, Light of Hearts Villa celebrates a year of growth, connection and dedication. From the successful launch of our new website to the honoring of staff milestones and the deepening of our Diversity, Equity, Inclusion and Belonging efforts, 2024 has been filled with significant achievements. We also made strides in building key partnerships, advancing sustainability and supporting our mission through new projects like Vincentian Pathways. These 2024 highlights reflect our continued commitment to excellence in care and community.

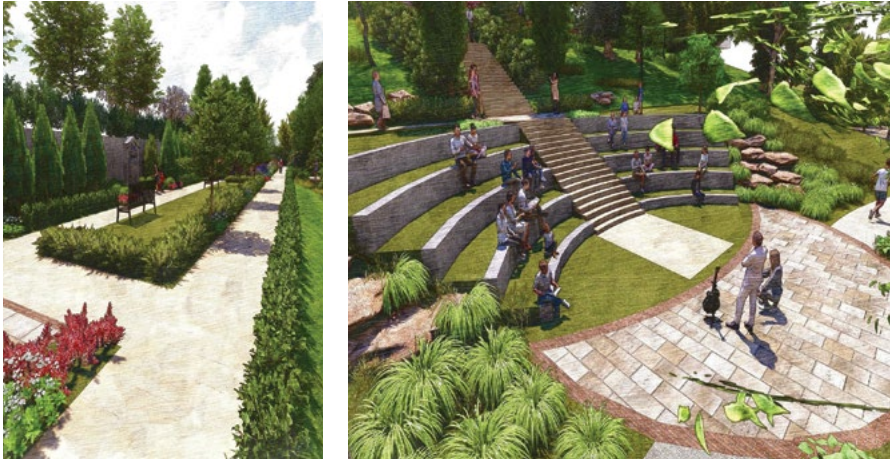


Light the Way Gala — Shining Bright for 35 Years

The Light the Way Gala was one of the standout moments of 2024, celebrating 35 years of Light of Hearts Villa's legacy of love and care. This unforgettable evening brought together over 350 guests at the Astrodome Event Center, in Parma, Ohio, raising more than \$215,000 to support residents and \$10,000 to support the Vincentian Pathways restoration project. Highlights included honoring the Sisters who founded the Villa, the naming of the chapel in Sister Regina Kusnir's honor, and Sister Helen Scasny receiving the Radiant Heart Award, presented virtually by esteemed actor Catherine O'Hara. It was a heartwarming celebration of community, compassion and the enduring mission of Light of Hearts Villa. As we take a two-year break from hosting the gala, we look forward to returning in 2027 for another inspiring celebration of mission and community.

Rare Bourbon Raffle

The Rare Bourbon Raffle was another highlight of the Light the Way Gala, raising \$35,000 in honor of the 35th anniversary by raffling off 35 rare bottles of bourbon. This success wouldn't have been possible without the generosity of Melissa and Thom Rogers, whose heartfelt support and donation made this memorable fundraiser a reality. Their dedication to the Villa's mission is truly inspiring!



Vincentian Pathways

We began fundraising for the exciting Vincentian Pathways project, an important initiative dedicated to restoring historic grounds and gardens surrounding the former Motherhouse. This project reflects the legacy of the Sisters who founded Light of Hearts Villa and serves as an important addition to our community. By creating a serene and reflective space, Vincentian Pathways will provide a lasting tribute to the Villa's mission, fostering connection, peace and beauty for all who visit. Learn more by visiting vincentianpathways.org and stay tuned for more information to come in 2025.

New Website Launch

In the summer of 2024, Light of Hearts Villa proudly launched its brand-new website, offering a fresh, user-friendly experience for residents, families, supporters, and prospective residents and families. Spearheaded by staff member Amy Huntley, the project began in November 2023 and was brought to life through a collaboration with website design company HLJ Creative. Together, they created an updated site that reflects the Villa's mission, programs and stories, with enhanced functionality and accessibility.



Celebrating Staff + Furthering Inclusivity Efforts

Light of Hearts Villa celebrated remarkable employee dedication and advanced its inclusivity efforts. Staff milestones included honoring Marie Usko for 20 years of service and Rayanna Hinkle for 10 years, recognizing their exceptional commitment to residents. The Villa also continued to prioritize Diversity, Equity, Inclusion, and Belonging (DEIB) initiatives, fostering a workplace culture of inclusivity and unity. Through meaningful conversations and targeted efforts, the team strengthened connections, reinforced shared values and created a deeper sense of belonging for all staff members.

Strengthening Operations: Key Partnerships in 2024

Light of Hearts Villa also marked significant progress with the Metz Culinary Management and Brewer-Garrett contracts. These strategic partnerships are enhancing the Villa's operations and sustainability efforts. Metz, known for its expertise in food services, continues to provide exceptional dining experiences for residents, while Brewer-Garrett's involvement is helping to optimize efficiency in terms of facility maintenance management. Both partnerships are contributing to the Villa's mission of offering high-quality care while maintaining operational excellence and sustainability for the future.

2024 #weGIVECATHOLIC Giving Day Sets New Record

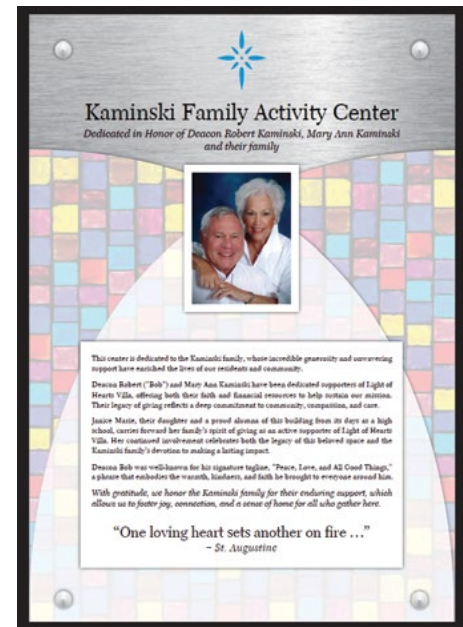
The 2024 #weGIVECATHOLIC day of giving event on December 3 topped the record books with total support raised reaching \$114,060—marking the largest giving day in history. Light of Hearts Villa placed 2nd out of 54 organizations in the nonprofit category, receiving 176 gifts and raising an impressive \$61,060, plus another \$3,000 in prizes from the Catholic Community Foundation.

The total grew to \$114,060 thanks to a generous \$50,000 matching gift for the Sister Helen T. Scasny, SC Benevolent Fund from Mary Ann Kaminski in loving memory of her late husband, Deacon Robert Kaminski.

Kaminski Family Activity Center

In recognition of the Kaminski family's extraordinary generosity and lasting impact, the activity center was renamed the Kaminski Family Activity Center. This is a heartfelt tribute to their ongoing commitment to Light of Hearts Villa, ensuring their legacy of care and compassion will continue to inspire future generations.

Thank you to everyone who contributed to this remarkable success so we can continue our mission of serving residents with dignity and compassion!





Looking Ahead: Sisters of Charity Health System Focuses on Strategic Transformation Under New Leadership

In 2024, the Sisters of Charity Health System embarked on an exciting new chapter with the appointment of Michael Goar as president and CEO. Michael brings more than 25 years of leadership experience in mission-driven organizations, working to uplift people and communities. (Light of Hearts Villa is a ministry of the Sisters of Charity Health System.)

Most recently, he served as president and CEO of Catholic Charities of St. Paul-Minneapolis, where he successfully developed a strategic plan, identified new revenue streams and established a \$50 million reserve fund. His prior leadership roles include CEO of Big Brothers Big Sisters in the Twin Cities and various positions with Minneapolis, Boston and Memphis public schools.

“We are thrilled to welcome Michael to Cleveland, Canton, South Carolina and especially to Northeast Ohio’s Central Neighborhood,” said Sister Judith Ann Karam, CSA, congregational leader of the Sisters of Charity of St. Augustine. “His experience and vision align perfectly with our mission as we move forward in this next chapter of service to the community.”

With a strategic focus on the future, the Sisters of Charity Health System’s 2025 road map outlines key objectives in five key areas:

- **Revenue Generation:** We are committed to increasing development funding from individual donors and foundations, as well as securing additional government support for operations. New funding mechanisms, especially for Rosary Hall, will be explored.
- **Operational Efficiency:** We are streamlining operations to enhance cost-effectiveness and investing in new public/private partnerships where appropriate.

- **Programmatic Actions:** We will focus on executing neighborhood initiatives, improving access to quality care and phasing out unsustainable programs.
- **Strategic Marketing:** With a refreshed brand and website, we aim to shine a spotlight on the vital impact of our work through a robust earned media strategy.
- **Develop Outcome Metrics:** We will measure what we are doing well and identify areas for improvement. Data will be shared with our constituencies so they understand the quality and impact of our work.

“I am truly honored to lead this outstanding organization. By capitalizing on the talents of our exceptional employees and partnering with the communities we serve, I am confident we can build upon the Sisters’ remarkable legacy for the future. I look forward to continuing to meet with staff and the community to collaborate on our shared vision moving forward.” — Michael Goar

These goals, supported by dedicated staff and accountability measures, will position the Sisters of Charity Health System for continued success and sustainable growth in the years ahead.

“Light of Hearts Villa is deeply grateful to be part of this shared community within the Sisters of Charity Health System. Together, we continue to advance the mission of extending the healing ministry of Jesus to God’s people, making a lasting impact on the lives of those we serve,” said Executive Director Breanne Cavileer.





GIVING &
RECEIVING



Thank You Partner Organizations

We are grateful for these partner organizations who have gone above and beyond for the residents and staff at Light of Hearts Villa in 2024.



2024 Donors

Celebrating the Power of Generosity

At Light of Hearts Villa, every gift tells a story—one of hope, compassion and a shared commitment to uplifting residents. In 2024, that collective spirit of generosity shone brightly, allowing us to raise \$480,242 to support our mission.

This remarkable achievement reflects the kindness of 725 individual donors, five foundations and 32 businesses who chose to make a difference. Together, you powered transformative efforts like the #weGIVECATHOLIC campaign, strengthened our partnerships through grants and brought our community together at the unforgettable Light the Way Gala.

Each name on this list represents a vital piece of our story. Whether through individual contributions, corporate support or collaborative initiatives, you have helped us create a brighter future for seniors as we stand as a beacon of compassionate care and community. Thank you for being part of this journey.

Abundant Hearts \$10,000+

Joanne and Brian Cinco
Michael and Adrienne M. Manella
Janice Marie
Home Instead
Kaminski Family Foundation
Koch Foundation, Inc.
SC Ministry Foundation
Sisters of Charity Foundation of Cleveland
Sisters of Charity of Cincinnati
Ursuline Sisters of Cleveland

Bountiful Hearts \$5,000 to \$9,999

Victor and Roberta DeMarco
Cornelia Hodgson
Joyce A. and Richard E. Lowe
Sister Anita Maroun, SC
Sandra A. and Carl Pannetti
Larry G. Righi
Ruth E. Sloggett
Robert J. and Jean A. Smolko
Estate of James A. Beres

Generous Hearts \$2,500 to \$4,999

John and Kathleen Cavileer
Margie and Mike Orth
Louis and Antoinette Primozić
Kathy A. Sejba
Sharon and Harlan Watson
Sisters of Charity of St. Augustine
First Catholic Slovak Ladies Association

Loving Hearts \$1,000 to \$2,499

Christopher T. and Irene Abel
Margaret and Gilbert Aumiller, Jr
Phyllis A. Barone
David R. and Elaine Best
Mary Ann E. Bobulsky
Judith J. Burichin and Jerrold P. Twohig

William H. Cornhoff, III
 Teresa Davis
 Vince and Barb DiTurno
 Brian and Marilyn Fishel
 Beth M. Haberbosch-Wiblin and Wayne Wiblin, Jr
 Micheale-Lynn and Kenneth Jackson
 Robert C. and Eve M. Kalayjian
 Konrad T. and Marilyn A. Kmetz
 Barbara Knudson
 Chris and Patricia Kontur
 John T. Kurtz, Sr
 Patricia M. Lipaj
 Joseph and Darlene Masek
 Patrick J. Melnick
 Kirk and Karon Mooney
 Connie and George* Radous
 Marsha Rinkus
 Edmund J. Romito, Jr and Beatrice L. Romito
 Michael J. and Kathleen Romito
 Garay and Albertina Simon
 Jane A. and Patrick Soposky
 Dianne Stiver-Lang and Roy Lang
 William P. Waldron
 Michael and Darlene Ziegenhagen
 Absolute Pharmacy, Inc.
 Cornerstone Caregiving
 Johnson-Romito Funeral Home
 The Paula and Bill Cosgrove Family Foundation
 Regina Health Center
 Sisters of Charity Health System
 Sisters of Charity of Nazareth



Giving Hearts
 \$500 to \$999

Mary Frances Becay
 Todd Brickman
 Kathleen J. DiFranco
 Paul and Sandy Dowd
 Patricia and Gerald Gittinger
 Kim and John Humphrey
 Richard J. Manfredi
 Janice G. Murphy
 Jerry and Rosemary Oldenburg
 Kieran and Debbie Patton
 Linda M. and Kevin C. Patton
 Karen Penler
 Irene F. Perko
 Peter Rossi
 Janice Sadler
 David Sagerser and Christine Krol
 Martin S. and Patricia A. Seekely
 Judene M. and Mark C. Silbiger
 Jane Silk, DDS and David Silk, DDS
 Raymond E. and Eleanor M. Smiley
 Charles J. St. John
 Bryan Stefanski
 James E. and Kathleen Szabo
 James R. and Mary Ann Trzaska
 Thomas and Mary Elizabeth Trzaska
 Andrew and Rachel Tupta
 Carolyn Valek
 Robert and Sharon Vajdovec
 Matthew Wochna
 Carmen and Tim Wolfe
 William J. Zelei
 Fortuna Funeral Home
 Gordon Food Service
 St. John Funeral Home
 Smiley Family Charitable Foundation
 Sisters of St. Joseph of the Third Order of St. Francis
 FCSLA - St. Mary Sr. Branch 141 St. Cecelia Jr.
 Branch 14
 FCSLA #525
 FCSLA Branch 490
 FCSLA Life Jr. + Sr. Br. 1

First Catholic Slovak Ladies Association
 SR 176 and Jr. 6
 The Gilmour Council 310 Trust

Prayerful Hearts
 \$250 to \$499

Gerald Arnold
 Anthony and Ann Asher
 Emily Bacha and Derek Vogel
 Mark Bane and Linda Bane*
 Theresa Battaglia-Mlakar
 and Robert A. Mlakar
 Jane Belko and Timothy Belko*
 Cheryl Bunevich
 Kristen and Robert Cimeria
 Mary Jane S. Clark
 Mark A. and Mary Elizabeth Cotleur
 Jenny D'Ambrosia and Michael Krivicke
 Kathleen A. Donato
 Sister Sandy Emrich, SCN
 Isabella A. and Michael J. Ferritto
 Jim and Katrina Ferritto
 Charlene Fink
 Jeffrey Folker
 Charles J. Garven, MD and Eileen Garven
 Cathy Gauch
 Rebecca and James Gephart
 Most Reverend Roger W. Gries, OSB
 Frances and Rodney Hayslett
 Teri Hembree
 Elizabeth J. Hickie
 James and Ellin C. Hlebik
 Karen Howell
 Richard and Marjorie Hunsicker
 Robert Hunter
 Shannon and Edward Jerse
 Paul and Victoria Kellermann
 Jeffrey and Jean Kocian
 Sister Mary Kormanec, SC
 Judith Kreye, PhD, CNP and Steve Kreye
 Carol and Robert L. Kuntz
 Sister Regina Kusnir, SC
 Ryan Landi and Amy Overmyer



Renee M. Lesko
 Marigene M. and Mark A. Margevicius
 Kathleen Matrisciano-Gilan
 Laura L. and Michael P. McFadden
 John Meyers
 Melody Misiaszek
 Matthew Moriarty
 Alison Osinski, PhD
 Irene Palinkas
 Michael Payne and Jean C. Carroon
 NormaJean Perney
 Ralph A. and Mildred G. Pesta
 Gianna Picciano
 William R. and Emmy Lou Plato
 Daniel S. and Christine J. Pocek
 Donna Procyk
 Lorrie Ray
 Robert J. Rody
 Debra Romito-DePompei
 Marian R. and Marc Rubin
 Christopher Sanders
 Robert Schroeter
 Lorna M. Short
 Melanie Skerl
 John Soeder
 Robin Stursa
 Paula Sutkowski
 Hannah Thomas
 Phillip Tobin
 Pamela S. Tropiano
 Nancy Turner and Charles Turner, Jr
 Matthew F. and Jennifer Wade
 Sean Wiblin

Judith Wiltrack
Nancy Yackle
James G. and Katherine L. Zamborsky
Mary Zingales
Paul Kellerman Landscaping
Hudson Community Foundation
Catholic Community Connection
FCSLA #475

Caring Hearts
\$100 to \$249

Recognition Name
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Pamela Andonie
Phillip T. and Christine M. Anielski
Irene Antoniow-Abel
Peter Aranavage
Darlene A. Babyak
Andrew Balasz
Camille A. and Steven S. Barber
Dennis Barney
Brian Barninger
Peggy E. and David J. Barton
Ronald E. and Barbara Bates
Lisa J. and Joseph Bena
Scott Besselman
Tracy Billow
Sister Dorothy Ann Blatnica, SC
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Bryan Bowman
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Louis and Karen Champa
Matt Champa
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Danielle Curry-Bentley
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David Deckelman
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Joseph Dubovec
Daniel Eilenfeld
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Sister Regina Fierman, CSA
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Patrick M. Foreman

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Adam S. and Mary Gockowski
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Randy and Laverne Griffiths
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Ken Hanzel
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Joyce E. Harney
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Cathy Jira
James Johnson
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Shirley Jones
Karen A. Joyce
Margie Karl
Kenneth D. and Lorraine Keller
John F. and Susan J. Kenney





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 Christine Kotek
 Richard B. Kotila
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 Paul Lamison
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 Mary Lavin
 Roseanna Lechner, MD
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 Rudolf A. and Debora A. Linich
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 Sister Margaret Mach, SC
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 Marcia Mallis
 Mark Malloy
 Patricia Malone
 Leon D. Mantle
 Samir and Shams Maroon
 Carmen Maroun

Fay K. and Michael E. Maroun
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 Scot and Patricia Martin
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 Sharon McGee
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 Art Shibley
 Ryan Shirley
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 Catherine Trzaska
 Jill Tuennerman-Kirk
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 Damian and Linda Vopat

Patricia A. Wagar
 Jack G. and Sheila M. Walker
 Ann Wayne
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 Norma Weir
 Edward M. Wensing, Jr
 Michael Youngblood
 Kathleen Zaharewicz
 Daniel Zaun
 Bernie Zeiher
 Denise Zeman
 Lawrence G. Zetts
 Barry A. and Marie A. Zimmer
 Brian Zimmerman
 Maureen Zito
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 The Sherwin-Williams Company
 Speed Exterminating Co.
 Andreano Family Giving Fund
 FCSLA Life Branch S221
 FCSLA Okres Anna Hurban



Caring Hearts
 \$100 to \$249

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 Ryan Albert
 Maria Allanson
 Donna Allen
 Veronica Allerman
 Isabell J. Amarose
 Bryan Ambrogi
 Sister Judith Ann Ansberry, SC
 Joshua Baker
 The Bares Family
 Michele Batdorf
 Rob Battish
 Samantha Beck
 Mary Bednar
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 Cher Benisek
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 Philip J. Boczek
 Jeff Boothman



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 Laura Butto
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 Sean Coddington
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 Sister Joan Cook, SC
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 Monic Edwards

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 Mary Fowler-Reagan
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 Bradley Hauber and Julie Goulis
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 JoAnn Henderson
 James R. and Carol A. Hensley



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 John Hillman
 Patricia Hines
 Michael Hoag
 Sandra Hodge
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 Jerry Hosticka
 Patricia Hoyt
 Joseph M. and Florence M. Hrusch
 Susan Hughes
 Laura Hulett
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 Constance Jarski
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 Eric Jezior
 Laura Jezzani
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 Steven and Marcia Korane
 Andy Koultourides
 Sandra and Richard Kraft

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 Susan J. Kramer
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 Patricia Lehman
 Dawn Lindeman
 Jesse Lipson
 Barbara Lowery
 David Lucas
 Frank J. Lucas, Jr and Erin Lucas
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 Perdell and Diane Richardson
 Tammy Rigby
 Erica Roberts
 Harold Rodgers
 Sister Christine Rody, SC
 Kathie Rogers
 Franklin R. and Karen M. Romito
 Kyle Rosser
 Frank J. Rozicer
 Christopher Russ
 Reverend Charles J. Ryba
 Brian Sabat
 Dennis Sabo
 Kathy Sabo
 Ann M. Safranek
 Stephen Samples
 Frank Saridakis
 Cindy Saunders
 Mary Scarberry

Sister Helen T. Scasny, SC
 Ruth Schaefer
 Ronald R. and Judith M. Schmid
 Sharon C. and Matthew Schneider
 Laura Schoeffler
 Lynn Schroeder
 Sue Ann M. and John J. Seich
 Joseph Semancik
 Pam Shaw
 Steven Sheeks
 Tom Shepard
 Gary and Cheryl Sheranko
 Pamela Sherer
 Nancy Shoop
 Donald M. and Donna Shumay
 Rozella Siegel
 Lenore Siegman
 Don Simpson
 William Skladany
 Robert J. Slanina, Jr and
 Barbara J. Slanina
 Josette M. Snyder
 Germaine L. Spencer
 Rose Srsen
 Shirley S. Stalzer
 Ashley Stanish
 E. D. Stefanski
 Robert Stefanski
 Cisley Stewart
 Charisse Surace
 Gregory Swiderski
 Dawn Swiderski
 Doug and Caroline Swiderski
 Raymond Szczepaniak
 Mary and Zoli Takacs
 Susan J. Talpas
 Steve Tepper
 Michael Tomecko
 Daniel Trivett
 Mike Valeri
 George J. and Madeline R. Vartorella
 Joseph Vasil
 Michael Wajda
 Daniel Waldner

Janet K. and Brian Walsh
 Elizabeth J. and Lawrence C. Watson
 Russell Wearsch
 Donald S. Webber
 Robert and Brenda Webster
 Connie White
 Rodney Whitright
 Wayne Wiblin
 Michael Wochna
 Mark C. and Nancy Yantek
 Carol Yoder
 Kevin Young
 Thomas and Carolyn Zaranec
 Christine Zimmer
 Debra Zolyniak
 Francis and Joann Zubek
 Crystal Zuk
 Dale Zydowicz
 Bedford Dandy Lions
 FCSLA #415
 FCSLA Sr. Branch 114

*We strive to list all names accurately.
 To make a correction, please contact
 our Director of Development &
 Communications, Amy Huntley at
amy.huntley@lightofheartsvilla.org
 or 440.232.1991 ext. 524. Thank you.*



Seton Safety Net: Stories of Impact



Being a Good Neighbor to Those in Need

The Seton Safety Net continues to serve as a lifeline for individuals and families in Bedford and the surrounding communities who are facing challenging circumstances. Light of Hearts Villa Social Worker Robert Evans manages the Seton Safety Net, fielding hundreds of calls for help each year. Following are just some of the people the program helped in 2024, with their stories showing the profound difference the Seton Safety Net makes in the lives of those it supports.

Rose's Journey to Stability

Rose and her husband, who has disabilities, lived in their apartment for more than 20 years. Continuing to call their apartment home became a challenge as rent increases pushed their housing costs close to Rose's entire Supplemental Social Security income. At the same time, her food stamps were drastically reduced. To make matters worse, their once-peaceful apartment complex became unsafe, with an increase in drug activity. Rose, who suffers from multiple health issues, was frequently out of food and had to rely on public transportation in all weather conditions to access assistance.

Light of Hearts Villa helped connect Rose with South Haven Woods, a low-income housing complex. She secured a two-bedroom apartment at a cost of just one-third of her income, with utilities included. For the first time in years, Rose and her husband now have some money left at the end of the month, along with a safe, comfortable place to call home.

Jean's Gratitude

Jean, a lifelong Bedford resident, and her husband were longtime beneficiaries of the Seton Safety Net. After her husband passed away, Jean moved in with her son. While the arrangement initially seemed ideal, her son was frequently gone, leaving Jean to rely on her social security and food stamps, which were later cut by more than half. Multiple surgeries further complicated her situation, as she

required a specialized diet but lacked the money to afford the necessary meals.

Seton Safety Net provided Jean with grocery gift cards to help meet her dietary needs. Jean said she is deeply grateful for this support and is looking forward to relocating to Light of Hearts Villa once she recovers from her latest surgery.

Celeste Gets Help, Then Gives Back

Celeste and her husband lived in Walton Hills until he became disabled and lost his job, forcing them to sell their home and move to a trailer in Solon. Seton Safety Net stepped in by helping her husband with applications for unemployment benefits and Medicaid. Although their circumstances remain challenging, the family occasionally requests food assistance and is always appreciative of the help they receive. Their situation recently improved to the point where they have been able to donate surplus food to the Seton Safety Net to help others in need.

Michael's Resilience

Michael, a polite and kind-hearted veteran, lives in a trailer in Bedford Heights. Despite his best efforts, he often struggles to access adequate nutrition. Michael reaches out monthly to the Seton Safety Net for support, where he receives both food and a listening ear. His perseverance and gratitude inspire everyone who has the privilege of assisting him.

Marcia's Ongoing Challenges

Marcia, a single senior living in Bedford, endured a series of hospitalizations and surgeries. Due to her health conditions, she is unable to eat many of the foods the Seton Safety Net typically provides. Before her surgeries, her aides would collect food on her behalf, ensuring she had something to eat. Marcia continues to call occasionally for support and companionship, and the Seton Safety Net remains a reliable source of encouragement during her recovery.



2024 SETON SAFETY NET DONORS

Since 2005, the Seton Safety Net has been a vital resource for seniors and individuals in need, providing essential food items and gift cards to help combat food insecurity. Inspired by the legacy of St. Elizabeth Ann Seton, this food pantry ensures our neighbors have access to nourishing meals during difficult times.

The generosity of our donors makes this work possible. Your support transforms lives and strengthens our community, one meal at a time. Thank you for standing with us to make a lasting impact in the Bedford and surrounding communities.

Sister Judith Ann Ansberry, SC
Phyllis A. Barone
Sister Dorothy Ann Blatnica, SC
Frank and Carol Chaloupka
Sister Sandy Emrich, SCN
Robert and Lori Evans
Elizabeth J. Hickie
Sister Regina Kusnir, SC

Sister Margaret Mach, SC
Sister Anita Maroun, SC
Thomas and Debora Nowak
Connie Radous
Sister Helen T. Scasny, SC
Francis and Kelly A. Thome
Robert and Sharon Vejdovec
Sisters of Charity of Cincinnati

WANT TO DONATE TO THE SETON SAFETY NET?

Monetary Donations

By cash or by check to:
Light of Hearts Villa
283 Union St. Bedford, OH 44146
(with “Seton Safety Net” on the memo line)

Food Donations

Food donations can be delivered to Light of Hearts Villa. Accepting: canned fruits, canned vegetables, cereals, canned soups, juices (no glass), macaroni and cheese, noodles, rice, peanut butter and jelly

\$2,487

RAISED

914

FOOD ITEMS DONATED

108

TIMES SETON SAFETY NET
PROVIDED RESOURCES

221

CALLS LED TO REFERRALS, FOOD BAGS
AND GIFT CARD DISTRIBUTION

1,479

ITEMS DISTRIBUTED TO THOSE IN NEED

1,225

GIANT EAGLE GIFT CARDS DISTRIBUTED

Light the Way Legacy Society

The Light the Way Legacy Society is a special group of supporters who are securing a bright future for the residents of Light of Hearts Villa. By making provisions today through estate planning tools such as bequests, charitable gift annuities, trusts, IRA designations, life insurance gifts and more, members ensure their lasting impact on the lives of those we serve.

We honor Light the Way Legacy Society members with their names displayed on a special plaque, on our website, and in our annual *Impact Report* publication. For those who prefer to remain anonymous, we always respect their wishes.

How to Join the Light the Way Legacy Society

Joining the Light the Way Legacy Society is simple. Consider one of the following options:

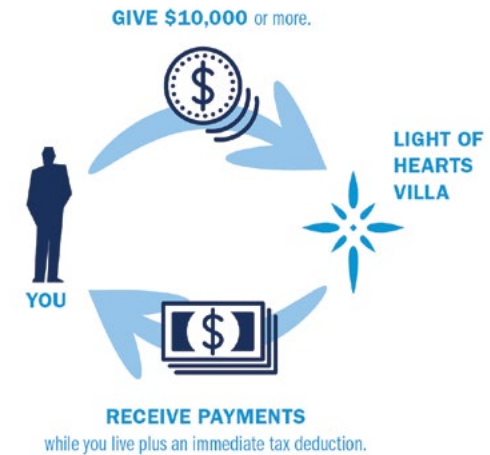
- **Bequests:** Include Light of Hearts Villa in your will or trust. Your estate may claim a tax deduction for the full amount of your charitable bequest.
- **Charitable Trusts:** Designate money or property in your will to be transferred to Light of Hearts Villa, with your estate receiving a charitable deduction.

- **Charitable Gift Annuities (CGAs):** Establish a CGA to provide you or another beneficiary with stable income for life, along with an immediate income tax deduction.
- **Life Insurance:** Name Light of Hearts Villa as a beneficiary of all or part of your life insurance policy, creating a legacy gift while providing your estate with a charitable deduction.
- **Retirement Assets:** Designate Light of Hearts Villa as the beneficiary of all or part of your retirement plan assets, helping to avoid large income and estate tax bills.

How to Be Added to the Society List

To join, simply:

1. Contact our Director of Mission Advancement & Communications, Amy Huntley, at 440.232.1991 ext. 524 or amy.huntley@lightofheartsvilla.org.
2. Complete an Estate Provision Intention form (found on our website at lightofheartsvilla.org/planned-giving) and return it to Light of Hearts Villa.



Thank You to Our Current Members:

Phyllis Barone
Jim Beres
Stanley Caplinsky
Victor and Roberta DeMarco
Elizabeth Hickle
Russell Robert Konst
Connie and George Radous
Garay Simon

Your generosity and vision light the way for our residents' futures. Thank you for your enduring commitment to our mission!

Help Us Grow

In 2025, our goal is to welcome three new members to the Light the Way Legacy Society. You can help us achieve this milestone by learning more about planned giving today.



Scan the QR code to explore how your legacy can make a lasting impact or to get in touch with our team. Every gift, no matter the size, helps ensure our residents are cared for with compassion and dignity for generations to come.

Light Of Hearts Villa Financial Statement

In 2024, Light of Hearts Villa marked a pivotal step forward with the first increase in Medicaid reimbursement rates in over 20 years. This development has provided crucial support for nearly half of our residents who rely on Medicaid, enabling us to better address rising labor costs, staffing challenges and the growing expenses associated with meeting residents’ evolving needs. Additionally, the introduction of a dedicated memory care reimbursement rate reinforces our ability to provide specialized, compassionate care for those living with memory loss.

While we are encouraged by this progress, we recognize that we are not yet where we would like to be following the lasting effects of the pandemic. Light of Hearts Villa is still working diligently to return to full capacity and to strengthen our financial position. To that end, 2024 was a year of strategic growth, including partnering with Metz Culinary Management for dietary services and Brewer-Garrett for maintenance services. These collaborations are designed to enhance operational efficiency, optimize spending and elevate the quality of services for residents.

This year’s advancements reflect our steadfast commitment to providing exceptional care while building a stronger future for Light of Hearts Villa.

Statement of Financial Position

Breakdown of Expenses

Salaries, Benefits, Staff Education and Licensure Renewals	\$4,041,465
Supplies + Food and Beverage	\$496,951
Facility Expenses, Repairs and Maintenance	\$1,392,519
Marketing and Advertising	\$46,596
.....	
Total Expenses	\$5,977,531

Support & Revenue

Resident Service Revenue (private pay and Medicaid)	\$4,788,518
Fundraising	\$480,242
Investments	\$75,705
.....	
Total Support and Revenue	\$5,344,465
.....	
End of Year Net Income	(\$633,066)

**The financial information included in this report is preliminary, unaudited and subject to revision upon completion of the organization’s final 2024 audit numbers.*

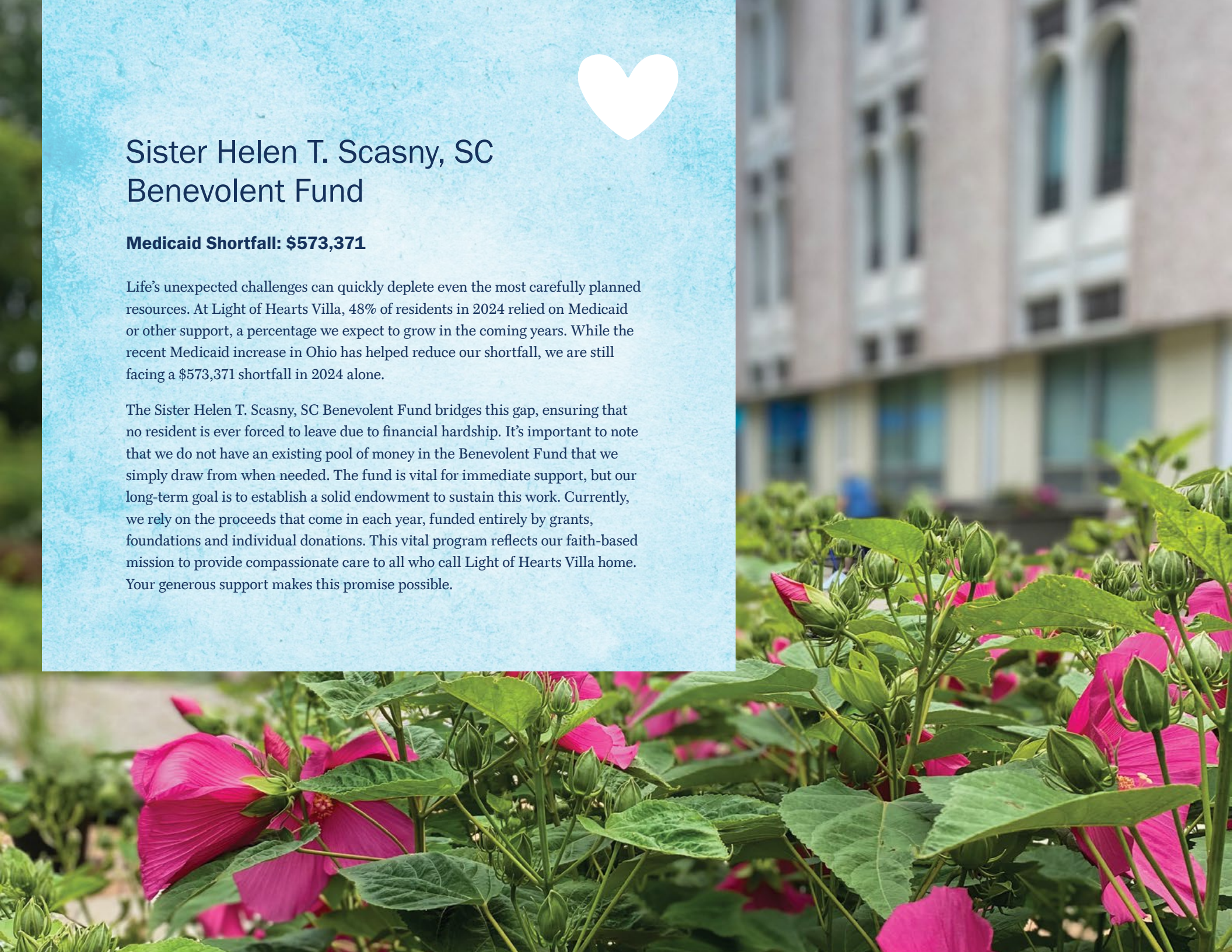


Sister Helen T. Scasny, SC Benevolent Fund

Medicaid Shortfall: \$573,371

Life's unexpected challenges can quickly deplete even the most carefully planned resources. At Light of Hearts Villa, 48% of residents in 2024 relied on Medicaid or other support, a percentage we expect to grow in the coming years. While the recent Medicaid increase in Ohio has helped reduce our shortfall, we are still facing a \$573,371 shortfall in 2024 alone.

The Sister Helen T. Scasny, SC Benevolent Fund bridges this gap, ensuring that no resident is ever forced to leave due to financial hardship. It's important to note that we do not have an existing pool of money in the Benevolent Fund that we simply draw from when needed. The fund is vital for immediate support, but our long-term goal is to establish a solid endowment to sustain this work. Currently, we rely on the proceeds that come in each year, funded entirely by grants, foundations and individual donations. This vital program reflects our faith-based mission to provide compassionate care to all who call Light of Hearts Villa home. Your generous support makes this promise possible.



Board and Staff Leadership

Board of Directors

Leading the ministry is the Light of Hearts Villa Board of Directors, united by diverse expertise and a shared commitment to residents' well-being. Their collective guidance ensures we fulfill our mission and consistently deliver exceptional care.

Sister Anita Maroun, SC, JD, *President*

Beth M. Haberbosch-Wiblin, *Vice President*

Adam Gockowski, *Treasurer*

Vince DiTurno

Sr. Regina Fierman, CSA

Cornelia Hodgson

Patrick Melnick

Margie Orth

Perdell Richardson

Melissa Rogers

Jane Soposky

Light of Hearts Villa Leadership

Meet the exceptional management team at Light of Hearts Villa, whose dedication drives our success. With diverse expertise and a shared passion for the mission, they work tirelessly to ensure each resident receives the compassionate, person-centered care they deserve. Their commitment to excellence makes Light of Hearts Villa a place where compassion and community thrive.

Donna Allen, RN

Director of Wellness

Breanne Cavileer, LNHA, CDP

Executive Director

John Citriglia

Dietary Director

Sister Sandy Emrich, SCN

Director of Human Resources

Robert Evans, MSSA, LSW

Community Social Services

Jennifer Grogan

Assistant Dietary Director

Ann Marie Grossman

Wellness Coordinator

Amy Huntley, MPA

Director of Mission Advancement & Communications

Sister Regina Kusnir, SC

Director of Pastoral & Special Ministries

Anne Messer, ADC, CDP, CADDCT, CDCM

Director of Life Enrichment

Steve Lynch

Director of Environmental Services

Anne Messer, ADC, CDP, CADDCT, CDCM

Director of Life Enrichment & Memory Care

Kieran Patton

Director of Admissions & Community Relations

Christopher Sanders

Finance Director

Board of Directors Update: Welcome Two New Members

Welcome to the two newest members of the Light of Hearts Villa Board of Directors, who joined the board in early 2025.

Vince DiTurno



Vince brings a wealth of experience, dedication and a heartfelt connection to the mission of providing compassionate, faith-based care for seniors. Vince’s connection to Light of Hearts Villa is deeply personal. When his mother became a resident, he experienced firsthand the exceptional care, kindness and respect that define Light of Hearts Villa. Vince recalled how the staff not only called his mother by name, but also welcomed her back with open arms after a hospital stay, making her feel special and loved. “Light of Hearts Villa truly lives its mission to provide a safe, peaceful and homelike setting,” said Vince.

Vince brings over two decades of leadership experience, having served as site manager at Swagelok from 1997 to 2022. His managerial expertise and ability to build strong, collaborative teams will be invaluable as Light of Hearts Villa continues to grow and adapt to the changing needs of residents.

In addition to his professional skills, Vince is passionate about advocating for the Villa. He envisions using his voice to share the Light of Hearts Villa story with families in need of care, while also contributing to financial growth and operational excellence. With his deep community connections across Northeast Ohio, Vince is poised to help Light of Hearts Villa thrive for years to come.

We are thrilled to have Vince’s compassion, skills and vision on our team as we continue our mission to serve seniors with dignity and grace.

Cornelia “Cee Cee” Hodgson



Cee Cee’s connection to the Villa is deeply personal and rooted in a legacy of care and commitment. Her mother was one of the very first residents to call Light of Hearts Villa home. Cee Cee herself worked as a design architect on the building, contributing to its foundation and thoughtful layout.

With more than 30 years in the senior living field, Cee Cee is the founder of C.C. Hodgson Architectural Group, a firm dedicated to innovative and sensitive design for senior living communities. Her expertise spans the full continuum of care, from specialized services to active adult and senior living communities. Cee Cee’s holistic approach has garnered national recognition, including her selection as a member of the Planetree Visionary Design Network, where she was recognized for her focus on evidence-based, resident-centered design.

In addition to her architectural work, Cee Cee has been a pioneer in the field of wellness in senior living, playing a key role in defining the wellness paradigm and conducting research on whole-person wellness in communities.

Cee Cee’s deep-rooted connections to Light of Hearts Villa, coupled with her unparalleled expertise in senior living design, will be a tremendous asset to the board and the ministry. We are honored to have Cee Cee on the board and look forward to the insight and passion she brings to our mission.

Discover What Life is Like at Light of Hearts Villa

Experience a community
where care, comfort and
connection come together.

Scan the QR code to
learn more about becoming
a resident and joining
our family.



Lighting The Way For Senior Care

Light of Hearts Villa provides premier senior residential living services to seniors 60+ years of age of all faiths on a picturesque campus in historic Bedford, Ohio. We offer compassionate, faith-based, mission-driven and person-centered care that is individualized to meet the special needs of our residents and their loved ones. More than 3,000 seniors have called Light of Hearts Villa home in the last 30 years.

We specialize in assisted living, short-term respite stays and memory care. Suites are spacious with full kitchenettes, 24-hour nursing assistance, chef-prepared meals and personalized support services.

Light of Hearts Villa is a 501(c)(3) Licensed Residential Care Facility and a proud ministry of the Sisters of Charity Health System. Committed to extending the healing ministry of Jesus to God's people, the health system owns and operates a network of ministries and programs, including elder care facilities, social-service organizations, and grantmaking foundations dedicated to addressing the causes and consequences of poverty.



LIGHT of HEARTS VILLA

A Ministry of the Sisters of Charity Health System

lightofheartsvilla.org